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PATENT & TRADEMARK OFFICE

2632

ATTORNEY DOCKET NO. 79475

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Parsadayan et al.

Appln. No.: 10/027,600

Filed: December 19, 2001

Title: INDEPENDENT TELESERVICING MODULE WITH PAGER AS ITS MEANS OF COMMUNICATION

Group Art Unit: 2632

Examiner: Son M. Tang

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this date.

6/17/05 Kenneth H. Samples
Date Registration No. 25,747
Attorney for Applicant(s)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action dated December 17, 2004, please consider the following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.

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